



Operator to Supervisor – Skills Development for newly promoted Supervisors/Team leaders

This workshop is aimed at newly appointed team leaders and supervisors, to help become established in their new role with a greater understanding of the principles and practise of team leading.

Aim

To provide Individuals with the theories, models, and principles of team leading to help them establish themselves and their authority as a team leader/supervisor.

Learning Outcomes

1. Understanding the organisation
2. Identify the role of the team leader/supervisor
3. Understand different leadership styles, identify your own style and know when to adapt style
4. Understanding roles, responsibilities, and accountability
5. Understand how to set goals, objectives and targets
6. Describe how to deal with conflict and manage difficult conversations

All too often good operators are promoted into a team leader or supervisor role and are expected to be effective, immediately. This workshop offers those who suddenly find themselves in charge of the people they were previously working alongside. This will help new team leaders and supervisors establish themselves in their new roles.

The investment for this course is from **£275.00** per delegate including tuition, resources, and learning materials. This course can be delivered for groups at your own venue, please contact information@impulsetraining.co.uk for more information.